



HARDSCAPE WARRANTY

Your hardscape is accompanied with a one (1) year limited warranty on all labor, blocks and pavers provided and installed by Outdoor Innovations, LLC.

Products:

Outdoor Innovations, LLC works with several manufacturers of precast concrete material. These manufacturers of hardscape products (concrete pavers, wall block, etc) may carry their own warranty and will vary from one to another. Specific manufacturer warranties are not included in this Hardscape Warranty and must be confirmed with the manufacturer.

Installation and Workmanship:

This warranty is strictly limited to contract work performed by d Outdoor Innovations, LLC.

From the date installation, Outdoor Innovations, LLC guarantees your paver and wall hardscape installation from settlement and from separation of wall units for a one (1) year period under normal wear for which the installation was designed. For example, if vehicles or equipment are driven over a walkway causing settling of pavers, and the walkway was designed and installed for pedestrian use only, Outdoor Innovations, LLC **will not be held accountable for damage from these actions.**

Pool patio paver and hardscape installation is warrantied for a one (1) year period under normal conditions. Damage caused by pool settling, improper pool installation and subsequent pool repairs is not covered and Outdoor Innovations, LLC **will not be held responsible for damages and/or repairs needed.** Damage caused by pre-existing conditions such as leaking or bursting water lines is not covered under this warranty.

Extreme circumstances (including but not limited to fire, vehicular accidents, excessive flooding, excessive freezing) causing damage to work installed by Outdoor Innovations, LLC are not covered under this warranty or any other Outdoor Innovations, LLC warranty.

This warranty does not apply to efflorescence. Efflorescence is a naturally occurring process in all concrete products that sometimes appears in the form of a white powdery film on the pavement surface. It does not compromise in any way the structural integrity or functionality of the product. Efflorescence cannot be prevented but will wash off over time or can be treated and cleaned with an efflorescence cleaner. Outdoor Innovations, LLC does not cover this condition within this warranty or any other warranty.

In order to enforce the rights under this warranty, Outdoor Innovations, LLC must be promptly notified of the specific item(s) of concern. Warranty requests will be responded to as regular scheduling and projects allow. If Outdoor Innovations, LLC deems the area a warranty issue, repair or replacement of the defective materials or workmanship at the expense of Outdoor Innovations, LLC. If it is deemed the area is affected by negligence or intentional misconduct of the owner, repair or replacement will be at expense of the owner to include materials and labor.

This warranty does not apply to any materials which were originally installed by Outdoor Innovations, LLC, then subsequently repaired, adjusted, or modified by an individual or entity other than Outdoor Innovations, LLC or its authorized representative.

Replacements and/or repairs furnished under this warranty shall not carry a new warranty, but shall only carry the unexpired portion of the original warranty provided.